

## **Vita Bennett "Dutch" Driver**

Dutch Driver is an experienced meeting facilitator and OD professional with over twenty-five years work experience. After starting his career in the oilfields of West Texas, Dutch has gained leadership and operational management experience in many different environments, including energy, retail, healthcare, academia, entertainment and marketing/distribution.

In his former role as ARAMARK ServiceMaster's Director of Organization Effectiveness, Dutch was assigned to California Pacific Medical Center in San Francisco. In this role, he was responsible for creating the infrastructure and support to sustain a service culture transformation. He trained staff, coached leaders, engaged in job redesign, and consulted on system-wide change management initiatives.

Dutch was the architect for a new selection tool that subsequently was adopted for use nationally by ARAMARK ServiceMaster colleagues. In addition to his strong capabilities as an OD professional, Dutch is adept in the world of facilitating change and building an organization's sense of community.

An example of Dutch's work was as host and facilitator of Fast Company's San Francisco Company of Friends Chautauqua. Participants praised his methods and professional demeanor as being crucial to the success of the event. Dutch uses innovative methods to gather data used to coach managers on their communication, leadership skills and group decision-making skills.

He has presented to several groups on social networking, quality, customer service, organizational change and organizational culture. His presentation of *Rock Your Way to Quality Standards* at the 2001 National Association Healthcare Transportation Conference in San Francisco lead to an invitation to be the featured presenter at their 2002 conference in Kansas City, MO where his topic was *Culture Change is in the Cards*. Dutch was also co-presenter with Dr. Sandy Wells on Creating Leadership for Systematic Organization Change at the Linkage Change 2001 Conference 2001 also in San Francisco.

Dutch received a Bachelor of Arts degree in Communication from McMurry University and his Masters of Arts degree in Speech Communication from Texas A&M University.